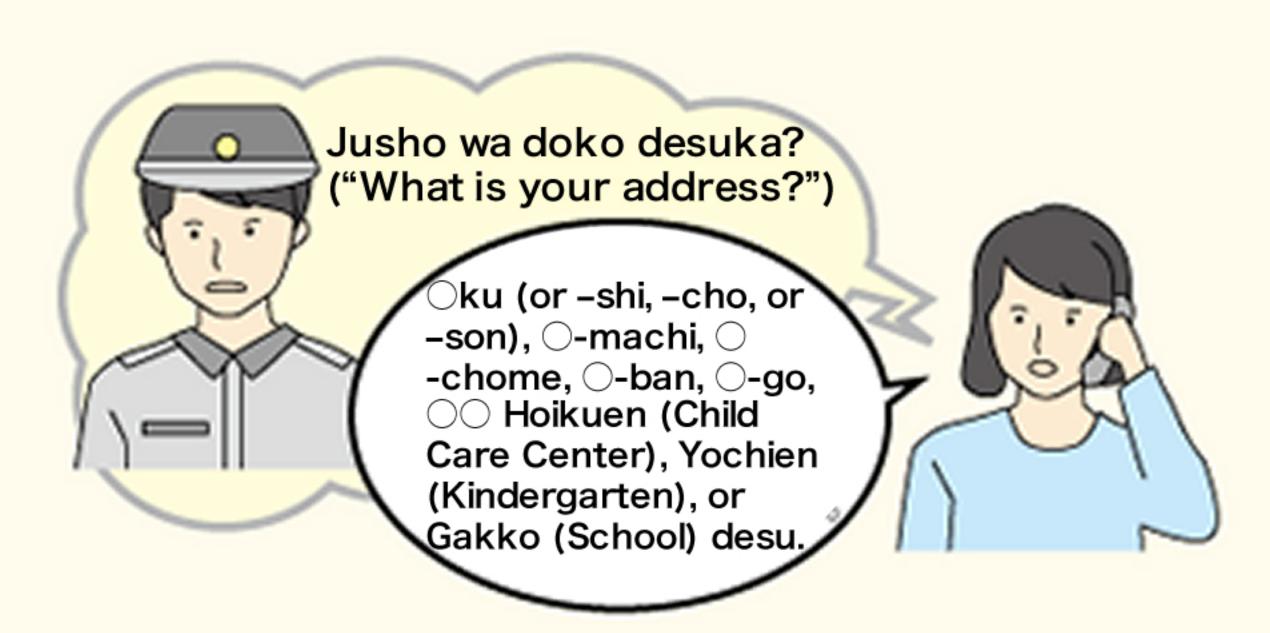


Pointers for calling an ambulance (call 119)

♦ Keep calm. Speak slowly and simply (in Japanese if you can). Convey information accurately ______

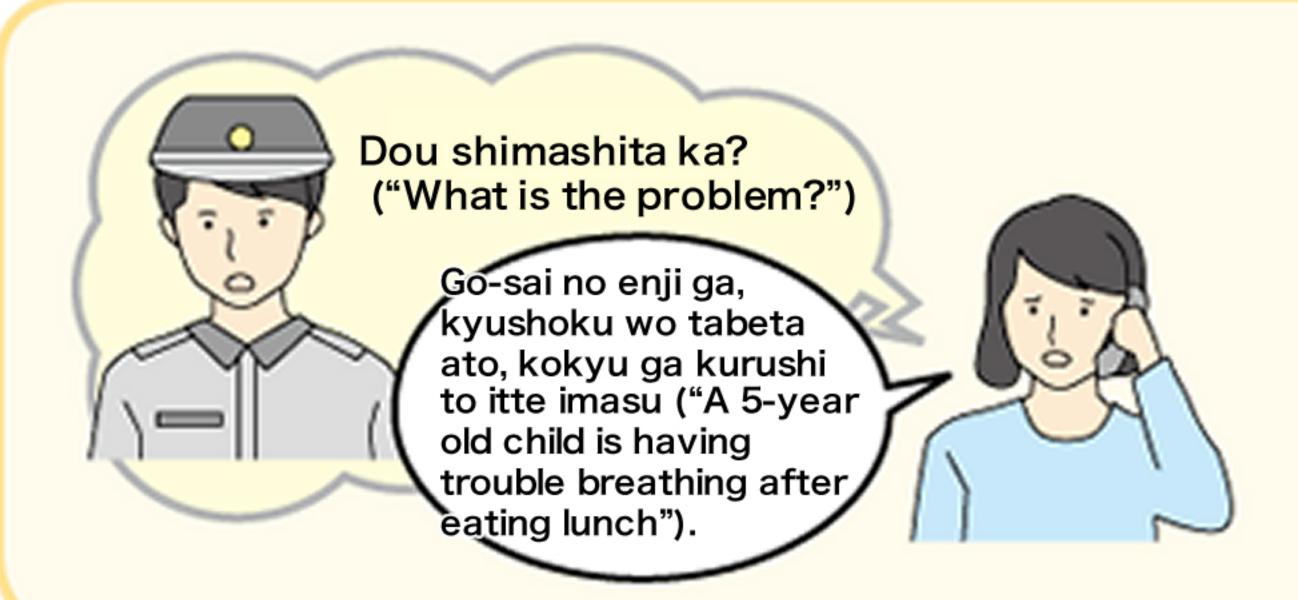


1. Say that it is a medical emergency ("kyukyu").



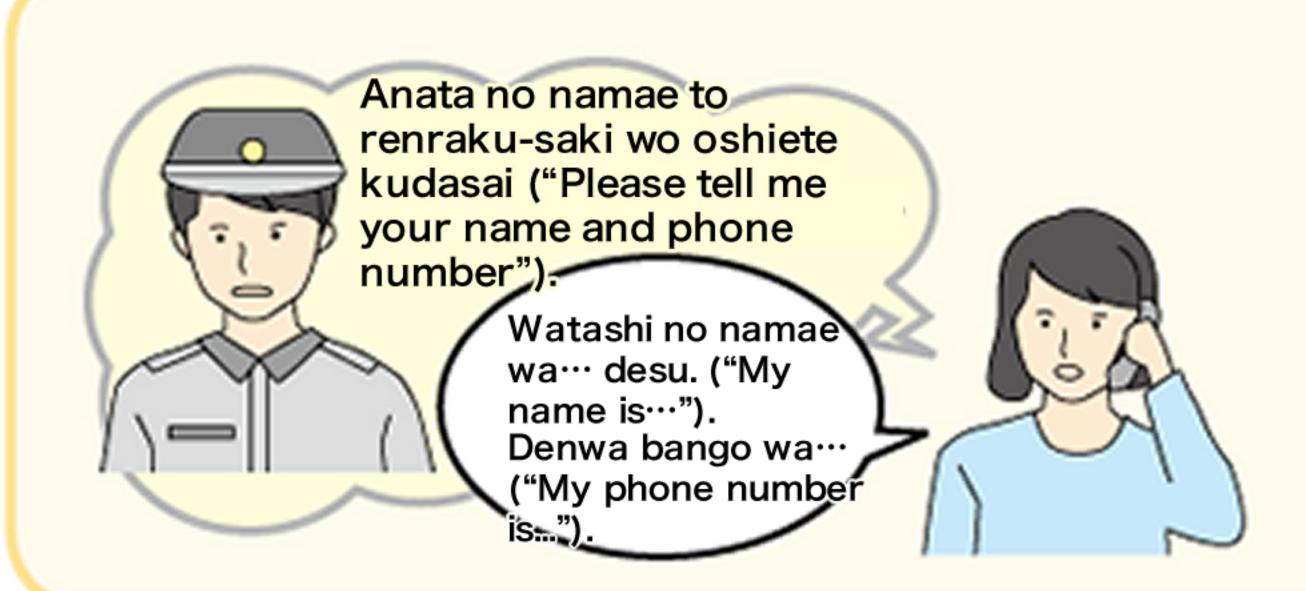
2. Say the address to which you want the ambulance to arrive.

Have the address and facility name written down so you can read it out.



3. Say what you can about "when, who, and how," plus "the current state."

Convey whether EpiPen® was prescribed, and whether EpiPen® was used.



4. Say your name and phone number.

Make sure you can be reached at the phone number you give.

- *The operator or paramedics may call you while the ambulance is on its way to check on the situation.
- · Make sure the phone line is open so that the paramedics can call you en route.
- · If necessary, ask for first aid instructions so you can do them while waiting for the ambulance.